

Linkt Assist

Supporting clients with
tolling bills or fines?



We know that when times are tough, people will often seek assistance from financial counsellors, legal advisors or community welfare organisations.

Our Linkt Assist team can work with you to find a solution for your clients based on their needs.

Who can access support from Linkt Assist?

We recognise that many factors can contribute to financial or social challenges, and these may include:

- Unemployment or loss of income
- Family breakdown
- Illness or death in the family
- Carer responsibilities
- Family violence
- Physical or mental health conditions
- Disability
- Homelessness
- Addiction
- Cultural or language barriers

How can the Linkt Assist team help?

We can work with you to help your clients by:

- Giving them more time to pay for their toll road travel
- Providing an ongoing payment plan
- With consent, advising state enforcement groups and other toll road operators of your client's situation

These services can be tailored to the needs of your individual clients.

Get in touch today

If you're working with someone who you think would benefit from these services, get in touch with us via our dedicated community sector line on **1300 110 129**, 9am to 5pm AEST, Monday to Friday (excluding public holidays), or email us at linktassist@transurban.com

If your client would like to contact us directly, they can call **1300 767 865**, 9am to 5pm AEST, Monday to Friday (excluding public holidays), or email linktassist@transurban.com

For further information, visit linkt.com.au/assist



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