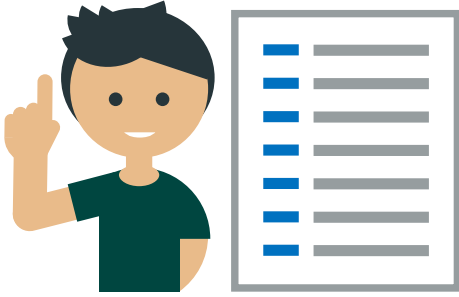


# How Linkt Assist can help you pay your tolls

Easy English version





## Hard words

This book has some hard words.

The first time we write a hard word

- the word is in **blue**
- we write what the hard word means.



## You can get help with this book

You can get someone to help you

- read this book
- know what this book is about
- find more information.



## About this book



This book is from Linkt.



Some roads, tunnels and bridges in Australia have **tolls**.



Tolls are money you pay to use a road, tunnel or bridge.



You can use Linkt to pay for tolls.



Linkt may contact you if you don't pay your tolls.



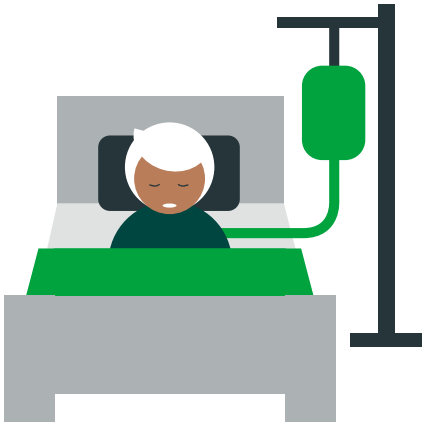
This book is about how you can ask for help with your toll payments if you need extra support.

You might need extra support to pay your tolls when something happens in your life.



For example

- you lose your job



- you have a physical or mental health condition



- you do not have a place to live right now.



For a full list of reasons why you can ask for extra support go to our website.

[linkt.com.au/assist](https://linkt.com.au/assist)



## How Linkt Assist may help you

We know that sometimes things happen that make it hard for people to pay tolls.



If you need help you should contact Linkt Assist straight away.



We will keep your details private.



We may be able to help you with



- more time to pay your tolls
- smaller payments over time
- letting other state enforcement groups know what support you need.



For example, the Sheriff or government fines department.



## How to contact Linkt Assist

You can contact us in different ways.

Contact us in the way that is best for you.



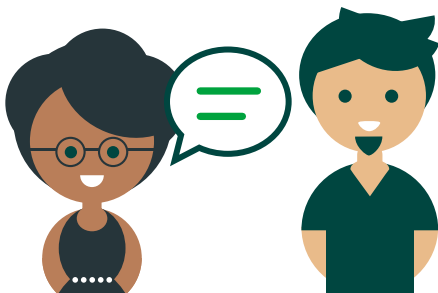
**Call**      **1300 767 865**



**Email**      **[linktassist@transurban.com](mailto:linktassist@transurban.com)**



**Website**   [linkt.com.au/assist](https://linkt.com.au/assist)



You can ask someone you trust to contact us.

For example

- community welfare group
- financial counsellor
- lawyer.



## If you need help to speak or listen

Contact Linkt Assist through the National Relay Service or NRS.

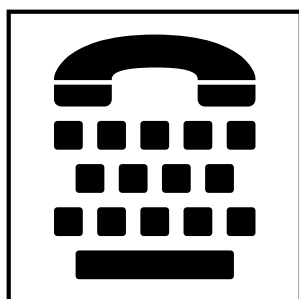


**Call 1800 555 660**



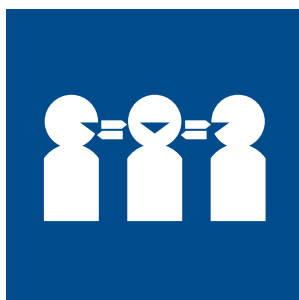
## Website

[communications.gov.au/accesshub/nrs](https://communications.gov.au/accesshub/nrs)



## TTY users

**Call 1800 555 677**



## Telephone Interpreting Service

**Call 131 450**

This Easy English document is a guide, written to be more accessible for people with reading difficulties. This should be read as an accompanying document to the original version of the document and information contained on the Linkt website.

Legal advice and, if necessary, support from an appropriate advocate or professional should be obtained to ensure the individual has capacity to understand the full document.

